# ST2 Light Rail Service and Passenger Experience

### System Expansion Committee 10/12/23



## Why we are here

### What we've discussed so far

• June: Long-term light rail fleet & storage challenges

### Today's agenda

- Discuss service we can provide with available fleet as we complete the light rail system to Lynnwood, Redmond and Federal Way
- Discuss forecast crowding levels and present strategies to address
- Hear Board feedback about which to pursue
- Briefing only, no action required



## June briefing recap

- Light rail fleet is capped at 214 LRVs until early 2030s when more fleet and base capacity become available
- There are not enough LRVs to support originally planned service levels as the ST2 extensions are completed
- We committed to come back with impacts and options for the Board to consider
- We committed to use the latest ridership estimates that account for post-pandemic changes in travel behavior



# **Updated ridership forecasts**

- Ridership estimates updated in late 2022, as a range
  - High estimate: trends towards prepandemic demand and patterns
  - Low estimate: assumes of more working from home and recent changes in trip patterns continue
- Current Link ridership is trending toward high estimate
- There is day to day variability within the range





# Key analysis questions

- What service levels can be operated as ST2 extensions open?
- What will passenger loading/crowding conditions look like?
  - PM peak hour, when highest demand and service levels occur
- If there are projected overloads, are there mitigation options that could provide more capacity and alleviate crowding?



## How we think about crowding

- Link is designed as high capacity transit to efficiently carry large numbers of riders
- Service levels are designed & evaluated based on riders per LRV

## One LRV carries up to 200 riders with about 74 seats and ~120 spaces for standing

Exact total varies based on how close riders stand, luggage, bikes, etc.

## 4 car train can carry about 800 riders.

Total capacity determined by number of LRVs per train.



## How we think about crowding

At a car-level = one rider

Very crowded, may not be room to board.

Challenges getting on and off.

People standing, but you can still get on.

Everyone has a seat.







74 seats full + more than 120 riders standing

74 seats full + 74 - 120 riders standing

74 seats full + up to 74 riders standing *Board adopted crowding standard* 

Less than 74 seats full, few people standing



# 2024

## 1 Line Angle Lake to Lynnwood 2 Line Downtown Redmond to South Bellevue

# Peak service with available fleet





## 2024 Northbound 1 Line crowding\*



10 \* average weekday PM peak hour, events and disruptions will increase crowding



## 2024 Southbound 1 Line crowding\*



<sup>11</sup> \* average weekday PM peak hour, events and disruptions will increase crowding



# Mitigation Strategies for 2024

## Strategy: Improve fleet availability Continue to put more Series 2 LRVs into service

- Series 2 (Siemens) fleet availability below 85% standard
- Working to fix warranty and preventative maintenance issues
- Target 80% everyday availability by Q1 2024, 85% by Q3 2024, ahead of Lynnwood Link opening

#### 100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% Current Early 2024 Mid 2024

#### Target light rail vehicle availability



## Strategy: Augment Link with ST Express

#### Lynnwood Link Options



- Continue some service to downtown Seattle to provide additional capacity
- Range of options of how far north to operate parallel bus service
- Shorter route = more capacity, fewer direct destinations (Options 1-2)
- Longer route = more destination directly served, lower capacity (Options 3-4)
- Further evaluation needed





# 2026

1 Line Lynnwood to Federal Way 2 Line Downtown Redmond to Lynnwood ST2 light rail extensions complete

# *Peak service with available fleet*





## 2026 Northbound 1 Line crowding\*



17 \* average weekday PM peak hour, events and disruptions will increase crowding



## 2026 Southbound 1 Line crowding\*



<sup>18</sup> \* average weekday PM peak hour, events and disruptions will increase crowding



## 2026 Eastbound 2 Line crowding\*



<sup>19</sup> \* average weekday PM peak hour, events and disruptions will increase crowding



Additional Mitigation Strategies for 2026 and Beyond

## Strategy: Northgate peak turn-back service





## Northgate turnback takeaways

| Pros   | Cons   |
|--|--|
| Increases capacity by ~14% between Northgate and<br>Chinatown International District by consistently providing<br>4-car trains on both the 1 & 2 Lines | Reduces peak service between Lynnwood & Northgate from 4 minutes to 8 minutes                            |
| Likely to address majority of average crowding above<br>our standard, except for a short stretch in downtown<br>Seattle                                | Train loads may be uneven as passengers pick their train, and some station platforms may get overcrowded |
|  | Increases operational complexity and risk of system delays   |
|  | Requires additional operators to turn trains quickly   |
|  | Requires additional security officers to ensure passengers have disembarked short turning trains         |
|  | Eliminates use of Northgate pocket track for trains that need to come out of service                     |



## Strategy: Purchase 10 more Series 2 LRVs





## Added LRVs takeaways

#### Impact of 10 more Series 2 LRVs

- Accelerates 10 LRVs from Series 3 to Series 2
- Increases fleet to 224 until Series 3 LRVs are available in the early 2030s
- Supports more 4-car trains
- Storage options being assessed
- Assumes lower cost / LRV than Series 3
- Results in a small decrease in financial capacity and coverage due to earlier spending
- Grant funding possible, but not assumed



PRELIMINARY



# Staff recommendations

### DO

- Continue to improve fleet availability
- Consider buying 10 more Series 2 LRVs
- Analyze augmenting Link with ST Express capacity

### DO NOT

 Modify service to turn back peak period 2-Line trains at Northgate

### **Board feedback?**



## Schedule & next steps

- April: vehicle storage shortage & Lynnwood service
- June: long-term light rail fleet & storage challenges
- **2023** September: [briefing deferred to October]
  - October: ST2 light rail service & passenger experience
  - November: ST3 light rail service and passenger experience
  - February: improving ST3 passenger experience + program affordability considerations
- **2024** March: seek Board direction about service and capital priorities
  - Following Board direction: update long-range service plan, agency financial plan, rail fleet management plan, annual program review







soundtransit.org
f <> I